

Lifestyle Floors LVT wear and stain warranty guide

Our comprehensive wear warranty ensures your Lifestyle Floors LVT will be free from manufacturing defects for the duration of the warranty, provided it has been installed and maintained in accordance with the manufacturer's instructions.

Warranty conditions

- The LVT must be professionally fitted to BS52325 standards.
- The domestic warranties cover domestic use in your single-family home in the UK or Channel Islands and you are unable to transfer this warranty without prior written authority from Lifestyle Floors.
- You need to closely follow LVT cleaning and maintenance instructions.
- Manufacturing defects must be reported within three months from the date of purchase.

Warranty exclusions

- Improper installation.
- Installation with obvious manufacturing defects.
- Improper maintenance; dulled by soaps, detergents, harsh chemicals, dressings, one-step cleaners or wax
- Damage by narrow tipped heels, burns, cigarette burns, cuts, scratches, gouges and indentations including damage from improper floor protectors and furniture rests; staining caused by dyes tracked from carpet, fertilisers, coal, tar, driveway sealers, oil drippings or other similar material; faded or discoloured by sunlight or heat generation.
- Minimal variations in colour, shape or texture between samples or brochure illustrations and the actual floor covering are not covered.
- Problems or damage due to moisture and/or alkalinity in the sub floor; discolouration or bond release from hydrostatic pressure or excessive moisture caused by flooring, plumbing and appliance leads and water leakage.
- Flooring installed over unstable subfloors (particleboard, chipwood or pressboard) or improperly prepared subfloors, wet/cold floors and/or radiant-heated floors.
- Flooring installed in unheated or external/outside areas.

To receive your warranty certificate, register your purchase on-line at lifestyle-floors.co.uk.